

PACIFIC BOOKSTORES ONLINE PURCHASE INFORMATION

GREENDALE PRIMARY SCHOOL

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	Please visit our website and User Guide for Online Purchase before placing an order: https://www.pacificbookstores.com
ONLINE SALES PERIOD	11 Nov to 13 Dec 2025 (All Levels) (Subject to slot availability)
HOME DELIVERY CHARGE & DELIVERY DATES	Local delivery charge of \$14.90, with An additional \$4.50 for each subsequent order. A maximum of four orders is allowed per delivery location. Kindly refer to the Dates and Time stated online
SELF-COLLECTION	Kindly refer to the Dates and Time stated online <small>*A one-time packaging fee will be applied to all orders (\$0.10 for plastic bag, \$0.90 for a reusable bag) unless the customer opts to Bring Their Own Bags (BYOB).</small>
PAYMENT OPTIONS	PayNow (QR Code), Credit/ Debit Cards
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQ	https://www.pacificbookstores.com/faq
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : sales@pacificbookstores.com

If you intend to apply / are applying for Financial Assistance with the school, please **do not** make any purchase first.
Please wait for the school to inform you of your application status.